



**Respond
Repair
Rebuild**

LOOKING AFTER HOUSING ASSOCIATION HOMES



Plasterer Recruitment Pack

Welcome to R3 Repairs:

R3 Repairs started trading in April 2010 and operates across Southeast Scotland. We specialise in providing maintenance services to the Housing Association sector and can provide an all-trades repairs and maintenance service to you and your tenants, day and night, 365 days a year.

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4. Conditions and Remuneration





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1. Advertisement

Plasterer

Ref: P1125

Location: Haddington

Hours: Full-time – 39 Hours per week

Salary: £Competitive

R3 Repairs is a busy - and growing - property repairs and maintenance company, we've been working in Edinburgh, Lothian and the Borders for almost 15 years, and are wholly owned by East Lothian Housing Association. We carry out work in social housing, private homes and for other businesses – that means there's lots of variety and the potential for every day to be different.

We carry out repairs to empty homes as well as day-to-day repairs to tenanted/occupied properties. We fit new kitchens and bathrooms, windows and doors. Customer service is key to us, so we make sure our customers receive a full service, including responding to emergencies out of hours.

We are looking for a time-served, qualified Plasterer, whose duties will include, reactive, cyclical, day to day and planned work for the organisation and our clients.

Successful applicants should possess a City & Guilds/NVQ/QCF Level 3 qualification (or equivalent), together with at least two years' post-qualification experience. Although not essential, the ability to roughcast would be advantageous.

Applicants must have a full driving licence. A van and power tools will be provided.

If you enjoy working with people and believe excellent customer service should be the norm, you may be the ideal person for us.





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We'll pay you between £17.10 – £21.10 per hour - depending on your experience, that's on-target earnings of between £34,679 and £42,791 a year. We will also make contributions to a company pension scheme and give you free health cover with Simply Health.

As a Plasterer you will report directly to a designated Contracts Manager.

This is an exciting time to become a member of our team following our recent restructure and ambitions to grow and deliver the best possible services to our customers. This role is key in helping us to achieve our business objective to have a reputation for excellence and be recognised as a high-quality provider of repairs and maintenance.

In return for your valuable contribution, R3 will offer you:

A wide range of development opportunities, including comprehensive induction, training, and e-learning.

Benefits that include up to 32 days paid holiday per year depending on your length of service and a generous employer pension contribution.

R3 will fully fund your Basic Disclosure check.

For more information on R3 Repairs, why not visit our website at www.r3repairs.co.uk

To apply for this post, please email us a copy of your CV to recruitment@r3repairs.co.uk

Please ensure you quote the reference for the post you are applying for within your email.
Ref: P1125.

For an informal discussion about the post, please contact our Operational Manager, Dave Gray on Tel: 03000 999 247.

Closing date for applications will be: **12 noon on Friday 21 November 2025**

R3 Repairs Limited is a Scottish Living Wage employer and is a subsidiary of East Lothian Housing Association (Scottish Charity No: SC028900)





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2. Our Values

As part of East Lothian Housing Association Group, R3 Repairs has both the backing of a company you can trust, with the knowledge that the parent company, East Lothian Housing Association, is a non-profit making, locally based charitable organisation.

The profits R3 Repairs make go back into the local economy, they are not syphoned off by the shareholders or paid to company directors.

R3 Repairs started trading in April 2010 and operates across Southeast Scotland. We specialise in providing maintenance services.

We also provide services to the private and commercial sectors.

We **RESPOND** at times that suit our customers.

We aim to **REPAIR** first time.

And for larger jobs we **REBUILD**.

Our Values – At R3, we are.





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3. Plasterer Job Description

JOB TITLE: Plasterer

DEPARTMENT: R3 Repairs

ACCOUNTABLE TO: Contracts Manager

POST OUTLINE

To provide a plastering service as requested by R3 Repairs' clients.

KEY ACTIVITIES

- Providing a productive and efficient plastering service to complement the R3 Repairs team
- Ensuring high quality work is carried out to meet the needs of our customer and provide a high level of customer service
- Promoting the service and the principles of R3 Repairs

EXAMPLES OF TYPICAL AREAS OF RESPONSIBILITY

- To provide plastering services as required.
- Carry out additional general maintenance works such as artexing, rendering and wall tiling.
- Complete the repair and maintenance tasks and associated job activities in compliance with the company's agreed customer service standards and operational procedures.



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- Carry out plastering repair job assessments (inspection), identifying the repair to be completed and materials required to complete the repair task.
- Participate in the repairs and maintenance out-of-hours emergency service if required.
- To work regularly alone in or around customer's homes, void properties or other similar sites.
- To work occasionally at heights from scaffold platforms, ladders or mechanical equipment.
- To regularly use the repairs and maintenance mobile electronic equipment (PDA's) to obtain repairs information and record relevant information associated with the repair job and operational procedures.
- Drive the company vehicles provided and comply with the maintenance and repairs procedures.
- Maintain the optimum level of material van stocks to maximise the opportunity to complete the repairs task on the first visit to the property.
- Responsible for the safe use of a range of portable tools, small plant, ladders and equipment to enable duties of the job to be carried out.
- To promote and maintain good customer relations whilst carrying out duties.

GENERAL

- Be flexible in undertaking the duties and responsibilities attached to their job and may be asked to perform other duties which reasonably correspond to the general character of their job and level of responsibility.
- Maintain personal and professional development to meet the changing demands of the job and participate in appropriate learning and development activities.





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- Recognise health and safety as a responsibility of every individual, to take reasonable care of self and others and to comply with R3 Repairs' safety policies and any service specific procedures/rules that apply to the job.
- Procure materials, tools, and subcontractor services in line with works order specifications, ensuring timely delivery to support reactive and planned maintenance schedules.
- Ensure that the letter and spirit of the Company's Equal Opportunities Policy is observed in all aspects of day-to-day duties relating to R3 customers, staff, and the general public.
- Undertake such other duties and responsibilities as are specified by the Contracts Managers or Planner and are commensurate with the level of the job.
- To develop and sustain positive working relationships with colleagues on the team and across the business.



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4. Conditions and Remuneration

Salary and Benefits:

Salary: £Competitive

Holiday

Up to 32 days paid holiday per year pro rata depending on length of service.

Pension

Employer pension contribution

Benefits

Comprehensive induction, training, and e-learning.

Annual incentive payment

Project bonus

How to apply:

To apply, please email us a copy of your CV to recruitment@r3repairs.co.uk

Please ensure you quote the reference for the post you are applying for on your email.

Ref: P1125

Closing date: 12 noon on Friday 21 November 2025

Interviews will take place week commencing: 24 November 2025





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