

## Non Supported PC Online Access Points

Free access to computers is available for public use at the Service Points listed below. Members of the public can book time on these computers to make a claim to Universal Credit or access their Universal Job match account.

Locations	Opening Hours
East Lothian Works 9-11 Lodge Street Haddington EH41 3DX  Contact Telephone: 01620 827262	Monday – Thursday – 9:00am – 5:00pm Friday – 9:00am – 4:00pm
Wallyford Community Centre Albert Place Wallyford EH21 8LE  Contact Telephone: 0131 653 2804	Monday – Friday – 9:00am – 9:00pm
Dunbar Library Bleachingfield Centre Dunbar EH42 1DX  Contact Telephone: 01368 866060	Monday & Thursday – 9:00am – 7:30pm Tuesday – 10:00am – 5:00pm Wednesday & Friday – 9:00am – 5:00pm Saturday – 10:00am – 1:00PM Sunday – Closed
East Linton Library 50A High Street East Linton EH40 3BX  Contact Telephone: 01620 820635	Monday & Friday – 2:00 – 5:00pm Tuesday 10:00am – 1:00pm – 2:00pm – 5:00pm Wednesday – Closed All Day Thursday – 10:00am – 1:00pm Saturday – 10:00 – 1:00pm Sunday – Closed
Gullane Library East Links Road Gullane East Lothian EH31 2AF  Contact Telephone: 01620 820645	Monday & Tuesday 10:00am – 1:00pm – 2:00pm – 5:00pm Wednesday – Closed All Day Thursday & Friday – 2:00pm – 5:00pm Saturday – 10:00 – 1:00pm Sunday – Closed
Haddington Library The John Gray Centre Lodge Street Haddington EH41 3DX  Contact Telephone: 01620 820680	Monday – 9:30am – 7:30pm Tuesday – 9:30am – 7:30pm Wednesday – 10:00am – 5:00pm Thursday – 9:30am – 7:30pm Friday – 9:30am – 5:00pm Saturday – 10:00 – 4:00pm Sunday – 1:00pm – 4:00pm
Longniddry Library Church Way Longniddry East Lothian EH32 0LW  Contact Telephone: 01875 818160	Monday – 2:00 – 5:00pm Tuesday 10:00am – 1:00pm – 2:00pm – 5:00pm Wednesday – 2:00pm – 7:30pm Thursday – 2:00pm – 5:00pm Friday – 10:00 – 5:00pm Saturday – 10:00am – 1:00pm Sunday – Closed

<p>Musselburgh Library 10 Bridge Street Musselburgh East Lothian EH21 6AG Contact Telephone: 0131 653 5130</p>	<p>Monday &amp; Thursday – 9:00am -7:30pm Tuesday – 9:30am – 5:00pm Wednesday – 9:30am – 1:00pm Friday – 9:30am – 5:00pm Saturday – 9:30am – 4:00PM Sunday – Closed</p>
<p>North Berwick Library The Old School School Road North Berwick EH39 4JU Contact Telephone: 01620 820700</p>	<p>Monday &amp; Friday – 9:00am – 5:00pm Tuesday &amp; Thursday – 9:00am – 7:00pm Wednesday – 10:00am – 5:00pm Saturday – 9:30am – 4:00pm Sunday – Closed</p>
<p>Ormiston 5A Meadowbank Ormiston EH35 5LQ Contact Telephone: 01875 616675</p>	<p>Monday &amp; Friday – 2:00am – 5:00pm Tuesday – Closed all Day Wednesday – 2:00pm – 8:00pm Thursday – 10:00am – 1:00pm – 2:00pm – 5:00pm Saturday – 10:00am – 1:00pm Sunday closed</p>
<p>Port Seton Library Community Centre South Seton Park Port Seton EH32 0BG Contact Telephone: 01875 818170</p>	<p>Monday - 2:00 – 5:00pm Tuesday &amp; Friday – 10:00 – 1:00pm – 2:00pm – 5:00pm Wednesday – Closed All Day Thursday – 2:00 – 7:30pm Saturday – 10:00am – 1:00pm Sunday Closed</p>
<p>Prestonpans Library West Loan Prestonpans EH32 9NX Contact Telephone: 01875 818150</p>	<p>Monday &amp; Thursday – 10:00am – 1:00 – 2:00 - 7:30pm Tuesday – 10:00am – 1:00pm – 2:00 – 5:00pm Wednesday – Closed all Day Friday – 10:00am – 1:00pm – 2:00 – 5:00pm Saturday – 10:00am – 1:00PM Sunday – Closed</p>
<p>Tranent Library The George Johnstone Centre 35 Winton Place Tranent EH33 1AE Contact Telephone: 01875 824150</p>	<p>Monday &amp; Friday – 9:00am – 5:00pm Tuesday &amp; Thursday – 9:00am – 7:30pm Wednesday – 10:00am – 5:00pm Saturday – 10:00am – 1:00pm Sunday – Closed</p>
<p>Wallyford Library 3 Fa'side Buildings Wallyford EH21 8BA Contact Telephone: 0131 653 5140</p>	<p>Monday &amp; Wednesday – Closed all Day Tuesday &amp; Friday – 2:00pm – 5:00pm Thursday – 2:00pm – 6:00pm Saturday – 10:00 – 1:00pm Sunday – Closed</p>

Libraries - Bookings can also be made online @ [www.eastlothian.gov.uk](http://www.eastlothian.gov.uk)  
Select from most popular – Libraries then go to Visit the e-library then select  
Book a computer

## Supported PC Online Access Points

It is expected that most claims will be made online at the jobcentre and Online at <https://www.gov.uk/apply-universal-credit>

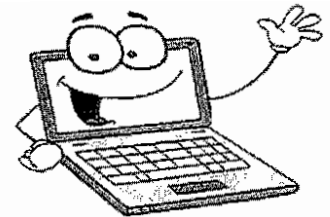
If a tenant is unable to make their claim online further help is available

- Face to face
- Or in exceptional circumstance, you may be able to claim by phone – by contact the Universal Credit helpline 0345 600 4272.

In exceptional circumstances if extra support is needed to complete UC claim online, limited appointments are available within opening hours with Customer Services [Face to Face] staff for online assisted access – locations listed below.

Claims can only be made online in one session (approx 40 minutes) and it is important claimant have the relevant details that they will need before starting their claim.

Once a claim has been made they will be contacted to attend their jobcentre interview, provide evidence of rent, sign printed claim and complete claimant commitment.



CSO	Locations	Opening Times
Katrina Dawson	Dunbar Area Office The Bleachingfield Centre Countess Crescent Dunbar EH42 1DX  Contact Telephone: 01620 827827	Monday, Tuesday & Thursday – 9:00am – 5:00pm Wednesday 10:00am – 5:00am Friday – 9:00am – 4:00pm
Katrina Dawson	Haddington John Muir House Brewery Park Haddington EH41 3HA  Contact Telephone: 01620 827827	Monday, Tuesday & Thursday – 9:00am – 5:00pm Wednesday 10:00am – 5:00am Friday – 9:00am – 4:00pm
Emma Conlon	Musselburgh Area Office Brunton Hall Ladywell Way Musselburgh EH21 6AF  Contact Telephone: 01620 827827	Monday, Tuesday & Thursday – 9:00am – 5:00pm Wednesday 10:00am – 5:00am Friday – 9:00am – 4:00pm
Shona Smith	Prestonpans Area Office Aldhammer House High Street Prestonpans EH32 9SH  Contact Telephone: 01620 827827	Monday, Tuesday & Thursday – 9:00am – 5:00pm Wednesday 10:00am – 5:00am Friday – 9:00am – 4:00pm
Shona Smith	Tranent Area Office The George Johnstone Centre 35 Winton Place Tranent EH33 1AE  Contact Telephone: 01620 827827	Monday, Tuesday & Thursday – 9:00am – 5:00pm Wednesday 10:00am – 5:00am Friday – 9:00am – 4:00pm

Note: - Limited appointments available within opening hours