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Tenant Participation



What is Tenant Participation?

Tenant participation means tenants helping to make decisions about housing services and the way their homes are managed. It's a two way process which involves sharing information and ideas.

What is ELHA doing?

To encourage tenant participation, we have developed our own Tenant Participation Strategy. This Strategy is designed to inform all tenants about:

- How to become involved in making decisions
- How we will inform and involve tenants in future plans
- How we will communicate and consult with tenants

Why get involved?

Getting involved is an essential part of our customer care and we need you, as our customer, to provide us with important feedback on the services we provide for you. Your opinions can lead to our services to you improving and better quality homes for all of our tenants.

